

RETAIL INDUSTRY

POSITIONS

Buyer/Assistant Buyer
 Finance and Operations Manager
 General Store Manager/Assistant Store Manager
 Human Resources Generalist
 Merchandising Manager
 Store Loss Prevention Manager

CAREER PATH

MANAGEMENT
 \$30,000 PER YEAR
 AND UP

SKILLS & KNOWLEDGE

Advanced Customer Service Skills
 Advanced Supervisory Skills
 Bachelor's to Master's Degree
 Finance/Operations/Budgeting Experience
 Human Resources Management Experience
 Job Experience/Seniority
 Sales and Marketing Experience

Department Manager
 Merchandising Manager
 Supervisor
 Team Leader

SKILLED
 \$12 - \$16 PER HOUR

Advanced Customer Service Skills
 Associate to Bachelor's Degree
 Business Management/Finance Skills
 Job Experience/Seniority
 Marketing Skills
 Supervisory Skills

Loss Prevention Specialist
 Merchandising Specialist
 Sales/Customer Service Specialist
 Stock Clerk

SEMI-SKILLED
 \$9 - \$14 PER HOUR

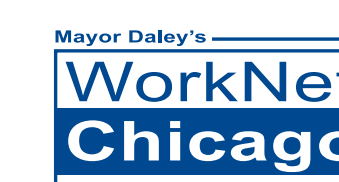
Computer Proficiency
 Customer Service Skills
 English Proficiency
 GED/High School Diploma
 Loss Prevention Knowledge
 Retail/Merchandising Proficiency

Cashier
 Receiving Associate
 Sales Associate

ENTRY
 \$8.25 - \$9 PER HOUR

Basic Customer Service Skills
 Basic Math Skills
 English Skills
 GED/High School Diploma
 Workplace Readiness and Reliability

You may qualify for free education, training or other services to help you find a job in the retail industry.
 Contact ServiceWorks or your provider to learn more. (312) 494-9346



RESTAURANT INDUSTRY

POSITIONS

CAREER PATH

SKILLS & KNOWLEDGE

Assistant Restaurant Manager
Catering Manager
Chef/Executive Chef
General Manager
Unit Manager

MANAGEMENT
\$30,000 PER YEAR
AND UP

Advanced Culinary Training/Bachelor's Degree
Advanced Customer Service Skills
Advanced Supervisory Skills
Finance/Operations/Budgeting Experience
Human Resources Management Experience
Job Experience/Seniority
Sales and Marketing Experience

Assistant Unit Manager
Banquet Manager
Dining Room Manager
Front Line Supervisor
Management Trainee
Pastry Chef
Sales/Catering Manager
Sous Chef

SKILLED
\$12 - \$18 PER HOUR

Advanced Computer Skills
Advanced Customer Service Skills
Business Management/Finance Skills
Culinary Certificate/Associate to Bachelor's Degree
Job Experience/Seniority
Marketing Skills
Supervisory Skills

Bartender
Catering Sales Associate
Host/Hostess
Prep or Line Cook
Restaurant Server

SEMI-SKILLED
\$9 - \$14 PER HOUR

Basic Culinary Skills
Computer Proficiency
Customer Service Skills
English Proficiency
Food Safety and Sanitation Knowledge
GED/High School Diploma

Busser
Cashier/Counter Server
Dishwasher
Food Prep/Cook
Quick Service Kitchen Associate

ENTRY
\$8.25 - \$9 PER HOUR

Basic Customer Service Skills
Basic Math Skills
English Skills
GED/High School Diploma
Workplace Readiness and Reliability

You may qualify for free education, training or other services to help you find a job in the restaurant industry.
Contact ServiceWorks or your provider to learn more. (312) 494-9346



CHICAGO
WORKFORCE
INVESTMENT
COUNCIL



HOTEL INDUSTRY

POSITIONS

Chef
 Food and Beverage Director
 Front Office Director
 General Manager
 Human Resources Director
 Sales and Catering Director
 Security Director

CAREER PATH

MANAGEMENT

\$35,000 PER YEAR
 AND UP

SKILLS & KNOWLEDGE

Advanced Customer Service Skills
 Bachelor's to Master's Degree
 Business Management/Finance Experience
 Human Resources Management Experience
 Job Experience/Seniority
 Leadership Skills
 Operations/Sales and Marketing Experience

Assistant Engineer
 Assistant Front Office Supervisor
 Banquet Supervisor
 Event Planner
 Housekeeping Manager
 Human Resources Coordinator
 Kitchen Manager
 Sous Chef

SKILLED

\$15 - \$18 PER HOUR

Advanced Customer Service Skills
 Associate to Bachelor's Degree
 Business Management Skills
 Job Experience/Seniority
 Operations/Budgeting Experience
 Sales Experience
 Supervisory Skills

Bell Captain
 Housekeeping Inspector
 Prep or Line Cook
 Reservations/PBX Operator
 Room Service Server
 Sales and Catering Coordinator
 Security

SEMI-SKILLED

\$9 - \$15 PER HOUR

Communication Skills
 Computer Proficiency
 Customer Service Skills
 English Proficiency
 GED/High School Diploma
 Loss Prevention Knowledge

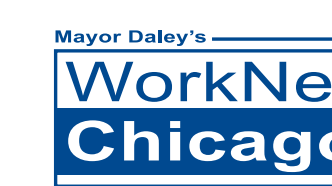
Bellman
 Busser or Banquet Steward
 House Person
 Laundry Worker
 Lobby Attendant
 Room Attendant

ENTRY

\$8.25 - \$14 PER HOUR

Basic Customer Service Skills
 Basic Math Skills
 English Skills
 GED/High School Diploma
 Workplace Readiness and Reliability

You may qualify for free education, training or other services to help you find a job in the hotel industry.
 Contact ServiceWorks or your provider to learn more. (312) 494-9346

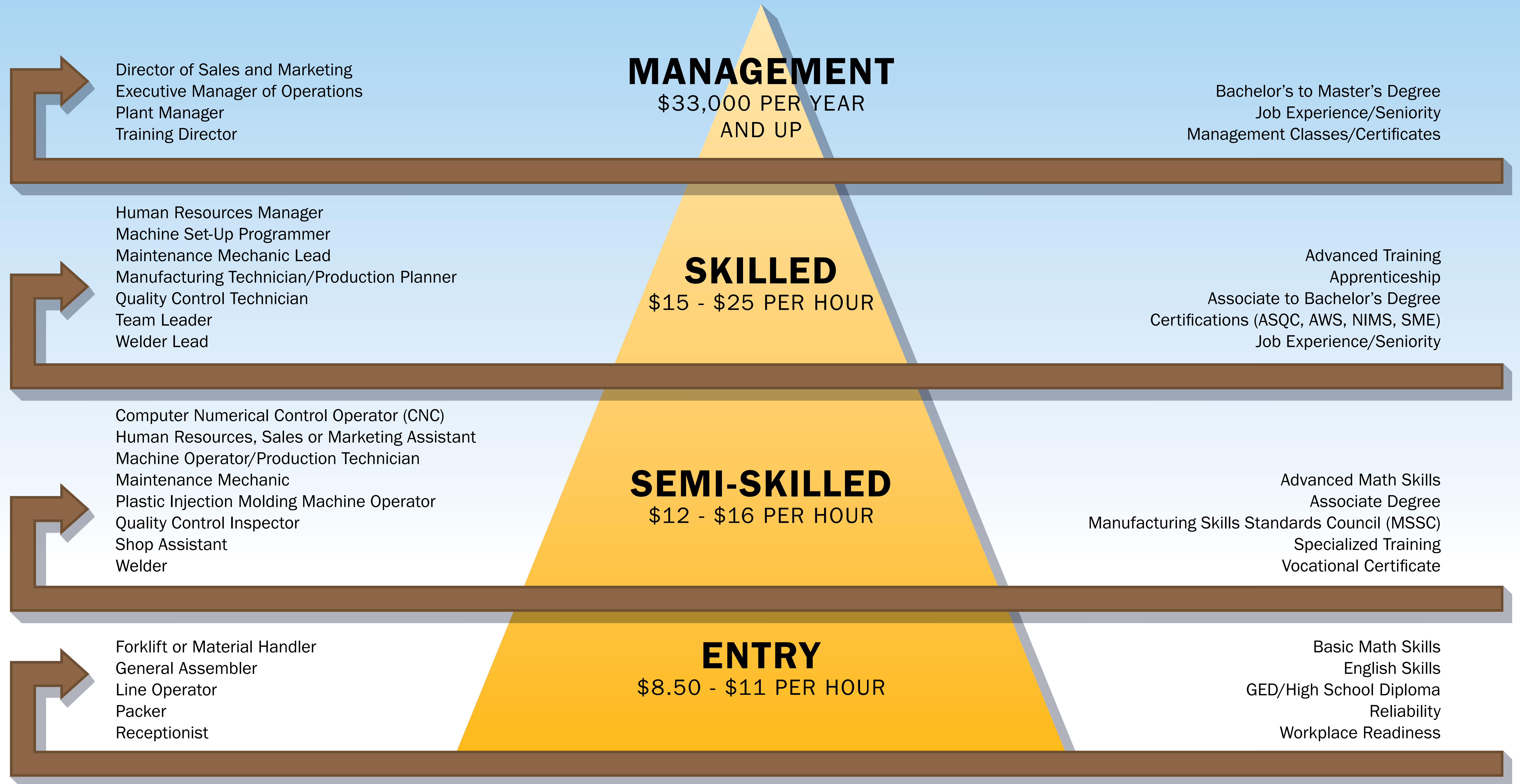


MANUFACTURING INDUSTRY

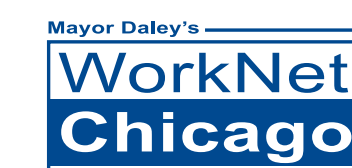
POSITIONS

CAREER PATH

SKILLS & KNOWLEDGE



You may qualify for free education, training or other services to help you find a job in the manufacturing industry. Contact ManufacturingWorks or your provider to learn more. (773) 523-2516



HEALTHCARE INDUSTRY

POSITIONS

CAREER PATH

SKILLS & KNOWLEDGE

Food Service Manager
Laboratory Manager
Marketing Manager
Nurse Manager
Payroll Manager
Plant Operations Manager

MANAGEMENT
\$51,000 PER YEAR
AND UP

Advanced Computer Skills
Advanced Customer Service Skills
Bachelor's Degree
Job Experience/Seniority

Computed Tomography Technologist
Mammography Technologist
MRI Technician
Registered Nurse
Social Worker

SKILLED
\$25 - \$33 PER HOUR

Advanced Computer Skills
Advanced Customer Service Skills
Advanced Math Skills
Associate Degree to Bachelor's Degree
Job Experience/Seniority

Cancer Tumor Registrar
Licensed Practical Nurse
Medical Coder
Medical Laboratory Technician
Medical Technologist
Medical Transcriptionist

SEMI-SKILLED
\$18 - \$23 PER HOUR

Associate Degree or Certification
Communication Skills
Computer Proficiency
Customer Service Skills
English Proficiency
GED/High School Diploma
Job Experience/Seniority

Access Representative
EKG Technician
Medical Billing Clerk
Medical Records Clerk
Nursing Assistant
Patient Care Assistant
Phlebotomy Technician

ENTRY
\$12 - \$17 PER HOUR

Basic Math Skills
English Skills
GED/High School Diploma
Reliability
Workplace Readiness

You may qualify for free education, training or other services to help you find a job in the healthcare industry. Contact your provider to learn more.

